

Summary

Product leader in analyst's clothing: 8+ years driving product decisions for enterprise platforms in regulated industries (beauty R&D, regulatory compliance, e-commerce). Led platform modernizations end-to-end - discovery, requirements, prioritization, vendor negotiation, release governance, and adoption - across three global R&D systems. Fluent in both SQL and stakeholder: I bring evidence to roadmap conversations and prototypes to requirements meetings. Outside work, I design, build, and operate my own AI-powered products on edge infrastructure. Seeking Product Manager roles where data-driven judgment and shipping instinct matter.

Technical Skills

- **Requirement/ Project Management:** MS Project, MS SharePoint Server, OpenText, JIRA, Confluence, HP ALM, MS Office
- **Testing/ Reporting Tools:** HP ALM (Quality Center), RTM, Google Analytics, Tableau
- **Databases-Tool:** MySQL, Oracle, Informatica, Erwin, WebMethods Integration Server, WebMethods Developer, SaaS, Cloud Solution
- **Languages-API:** HTML, SQL, XML, SOAP, REST API, Python

Professional Experience

Estée Lauder Companies | Lead Product Analyst – R&D/Regulatory Compliance

Nov 2022 – Present

- Own product strategy, requirements, and execution for enterprise regulatory technology initiatives spanning product registration, safety, compliance, and data governance platforms.
- Led product discovery, business analysis, and integration strategy for the cloud modernization of a global regulatory compliance platform; partnered with engineering, database, middleware, and vendor teams to drive delivery, testing, deployment readiness, and post-launch optimization.
- Drove the re-platforming and stabilization of a global product registration ecosystem; authored functional and technical specifications, defined complex data mappings, and influenced the redesign of six critical integrations to improve scalability and maintainability.
- Defined product requirements and integration capabilities for a multi-year global post-market safety transformation; shaped migration strategy, validation approach, release governance, and phased market rollout plans.
- Directed FY26–FY27 product portfolio planning across multiple R&D technology platforms; established prioritization frameworks, evaluated business cases and ROI opportunities, and partnered with leadership teams on funding and roadmap decisions.
- Initiated and led discovery for a strategic ingredient compliance visibility initiative focused on emerging regulatory requirements; developed business requirements, user stories, stakeholder alignment plans, and product vision artifacts.
- Designed and delivered Tableau analytics solutions supporting materials science and regulatory decision-making; optimized underlying Python data pipelines, significantly improving reporting performance and data accessibility.
- Created wireframes, interactive prototypes, and future-state workflows to align business, product, and technical stakeholders on solution direction prior to development; facilitated UAT and business validation activities across product lifecycles.
- Led data integrity, audit readiness, and GxP compliance initiatives for regulated platforms; managed assessment activities, audit evidence packages, release governance controls, and inspection preparedness efforts.

Randstad Technologies | Client - Estee Lauder – New York | Business Systems Analyst – C2M/Regulatory Compliance

Mar 2018 – Nov 2022

- Supported Regulatory and Compliance initiatives at Estée Lauder, gathering and documenting detailed requirements, performing data analysis, and delivering end-to-end solutions across Veeva platforms. Managed testing efforts, including test planning, execution, and defect tracking using JIRA.
- Created wireframes, mockups, and prototypes for new systems and enhancements; facilitated business process mapping and GAP analysis.
- Conducted data mapping and validation using SQL; supported ETL activities and maintained data quality throughout integration processes.
- Built BI dashboards and automated data pipelines to support performance tracking and regulatory reporting.

Justdial Ltd (India's no 1 local search engine), Mumbai, India | Senior BSA

Jun 2010 – Dec 2015

- Led the planning, design, and conduct of a change management initiative to enhance a Product workflow system. The implemented changes resulted in a 33% growth in relevant product development.
- Successfully led the transition of the PPC project to different technologies and service providers to reduce the project cost. Planned and launched a PPC project in 11 locations. Responsible for overseeing all activities within a team and managing multiple projects smoothly.
- Performed and evaluated impact analysis to identify potential risks and took precautionary steps. Developed KPI's dashboard and addressed multiple ad-hoc queries, bringing about positive goal achievement for 3 consecutive years.
- Elicited and analyzed the project requirements and assisted the Project Manager in creating Project deliverables, KPI's, Milestones, Resource Estimation, and Work Breakdown Structure using MS Project. Conducted GAP analysis for AS-IS and TO-BE processes to identify and validate requirements.
- Evaluated a centralized large database set and recommended changes to comply with the vendor's mechanism, reducing technical downtime and enhancing system functioning. Successfully tested and documented systems APIs in collaboration with the software developers using SOAP UI.
- Tracked and analyzed variation in product metrics using Google Analytics consistently for the Web, WAP, and Mobile App. Statistics were communicated to senior management, and the reasons for any increases or decreases in the metrics were reported.
- Involved in creating Conceptual, Logical, and Physical models using Erwin and migrating data from heterogeneous data sources and legacy systems to the centralized database server, which involved Data Cleansing, Data Mapping, and Data Profiling.

Education

Master of Science – Information Technology Management – Campbellsville University

Certificate in Social Media and Web Analytics – University of California, Los Angeles (UCLA)